



Your Software &
Technology Partner

SUMMER 2006
VOL. 1, NO. 1

IN THIS ISSUE

Introducing the EXECControl Newsletter

EXECControl Global Solutions is proud to present the first edition of the EGS Newsletter. The purpose of this newsletter is to provide clients with useful information to help them get the most from their partnership with EGS. Whether it is new hardware or EXECControl features, EGS strives to keep its clients up to date with the latest technology advancements.

EXECControl Global Solutions has always worked under the guiding principle that every business changes every day. Business software should change with it. Too often computer systems dictate procedures. EGS believes you should determine your best practices and then get your software to support it. In order to accomplish this, you need a system that can grow and adapt to the changing needs of your business. Our goal is keep EXECControl growing and changing with you. This newsletter is

one way that EGS intends to keep the lines of communication to its clients open so our partnership can continue and thrive.

The newsletter will be a blend of announcements related to EGS and the EXECControl system, news related to clients and solutions partners and various tips and shortcuts for using the EXECControl system.

If you have questions about features discussed or would like to determine how they can benefit you, please contact your client representative or EGS support services. We also appreciate comments about the newsletter itself. As mentioned, the purpose of the newsletter is to keep the lines of communication open, your input is vital in accomplishing that goal.

Please contact feedback@execontrol.com with any feedback. Subscription and additional contact information is provided at the end of the newsletter.

EXECControl Forums Now Live

In addition to the EXECControl Global Solutions newsletter, EGS is also launching EXECControl Forums. Located at www.execontrol.com/forums/, the forums provide a way for users and administrators to share knowledge and search previous posts.

Many users face similar challenges, from setting up new printers to exporting data. EXECControl Forums will be a valuable tool to build a new knowledge base and to strengthen the EXECControl user community.

The forums will also be a way for EGS to

- Introducing the EXECControl Newsletter
- EXECControl Forums now live
- Cut your package insurance costs
- Stop the beeping
- mvBase 2.0 PS6
- Tips and shortcuts
- EXECControl Monitoring Services

FEATURED LINKS

www.execontrol.com

Click on the 'Forums' button to access the new EXECControl Forums

www.pipinsure.com

Parcel Insurance Plan can save you money on package insurance

www.rainingdata.com

mvBase resources and news

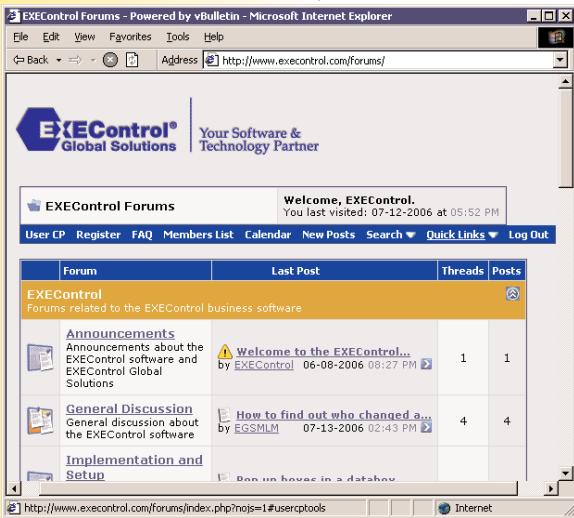
CONTACT US

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9 Corporate Drive
Clifton Park, NY 12065

EXEControl Forums Now Live, continued



make announcements and for clients to make suggestions for standard system enhancements.

The topics discussed include new features, frequently asked questions, hardware and networking, third-party software such as mvBase and AccuTerm, suggestions for new features and many others. Users can post information or questions about anything related to EXEControl or your information technology needs.

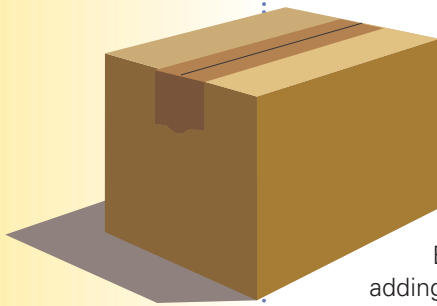
The forum is powered by vBulletin. The forums support searches, email notification of new posts and thread subscriptions.

The EXEControl staff will be active participants in the forums, and we encourage all interested client employees to register and participate as well. Contact forums@execontrol.com with any questions or comments.

TO REGISTER:

1. From www.execontrol.com, click on the "Forums" button.
2. Click on the "Register" link in the upper left-hand corner of the screen.
3. Enter your user information.
4. Once activated by EXEControl, a confirmation email will be sent.
5. Log in with your user name and password in the upper right-hand corner of the screen.
6. Read and post

Cut your package insurance costs



Recently, EXEControl Global Solutions added features to its U.P.S. Manifest module to work with third-party insurance providers. Although there are a variety of companies that provide such insurance, Parcel Insurance Plan (PIP) was the provider EXEControl had in mind when adding the new features.

Parcel Insurance Plan works to provide dramatically lower-cost package insurance to business shippers. Any business that

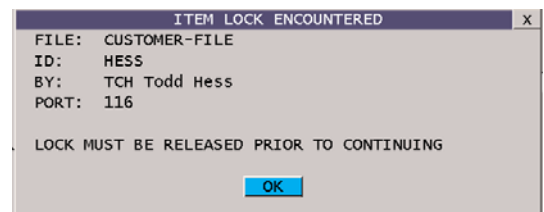
averages \$5 a day in declared value charges is qualified to use PIP to insure their packages. They work with U.P.S, FedEx and a number of other carriers. Their rates are 30% to 65% lower than U.P.S. and FedEx Ground and 30% to 50% lower than Airborne, FedEx, USPS and most other small package carriers.

For more information about Parcel Insurance Plan visit their website at www.pipinsure.com or call them at 800-325-7390 ext. 45. Tell them you heard about PIP from EXEControl Global Solutions.

Stop the beeping

The EXEControl system has been enhanced to provide record lock notification when trying to lock a record already locked by another user. Record locks exist to prevent two people from editing the same record at the same time. If this were to happen, one person's changes would be lost.

Previously, the system would just beep to tell the user the record was locked. It would not tell the user exactly what record was trying to be accessed or who held the lock. Now



the system notifies the user what item is locked, who is holding the lock and the port of the user with the lock.

mvBase 2.0 Patch Set 7

The current release of Raining Data's mvBase is 2.0 with patch set 7. This version of mvBase has a number of enhancements. From a user's standpoint, there are three primary benefits. First, the system now better utilizes system resources. This is especially important as clients begin to use more EXEControl applications and more powerful system features. The second enhancement is how mvBase deals with print jobs that are cancelled in Windows but have not yet left mvBase. Previously, this could result in the



print process being hung and requiring a system reboot. Finally, mvBase 2.0 now better handles the system time. Older versions suffered from occasional time jumps where the system time would change for no apparent reason. This also resolves time creep problems where time is slowly gained or lost.

If you have any questions about what version of mvBase you are using or what version would be best for you, contact the EGS Networking department.

Tips and shortcuts

There are a variety of special mouse clicks and key strokes that work as shortcuts from within a popup box. A popup box is any EXEControl drop down style box. Popup boxes are used throughout the system to display cross-reference results, show lists of choices and to display the lines in an application. These are some of the more helpful shortcuts:

- If the popup box supports multiple line selections, you can click on line A and then right click on line B to get all of the lines from line A to line B.
- You can use CTRL-A to select or deselect everything.

- You can page up by using the left arrow and page down with the right arrow. The page-up and page-down keys on your keyboard will also work.
- CTRL-Y will print out the contents of the popup box.
- You can type ? from within a popup to get a full list of command options.

| CROSS REFERENCE SEARCH | | | | |
|------------------------|--|---------------------------------------|----|------------|
| CUST. ID | NAME/ADDRESS | CITY/PHONE/FAX | ST | ZIP |
| 2750 | AL TECH SPECIALTY STEEL SPRING STREET ROAD PO BOX 91 | WATERVLIET 518-273-4110 | NY | 12189 |
| 44432 | STANDARD STEEL PO BOX 404 | VOORHEESVILLE 765-4820 765-2829 | NY | 12186-0404 |
| 49203 | WESTCOTT STEEL CO INC RT 12 SOUTH P O BOX 539 | SHERBURNE 607-674-6363-52 | NY | 13460 |

< A 1 of 9
ELECT IEW ANCEL DVANCED

| POPUP SAMPLE | | X |
|--------------|-----------------|---|
| [NONE] | - NO ENTRY | |
| ADR | - Allan Robison | |
| JMS | - Jon Sternfeld | |
| TCH | - Todd Hess | |
| VTN | - Todd Nadler | |
| 1 of 5 | | |

Feedback

Your feedback is vital to making this newsletter a success. If you would like more information about the articles you have read, please contact EXEControl Global Solutions at 518-688-8700. You can talk to your client representative for details about taking advantage of the features discussed.

If you have any feedback about the newsletter, please contact feedback@execontrol.com. This includes requests to subscribe, unsubscribe or to change how you receive the newsletter. It is available both as a printed document and electronically.



EXEControl Monitoring Services

EGS now offers a variety of monitoring services that watch for indicators of a possible problem 24 hours a day, 7 days a week. By doing this, problems can be avoided altogether or addressed before they become critical. Running out of disk space or finding that your virus protection was inactive can easily be prevented.

EGS utilizes network monitoring software to track network connectivity, disk space, system errors and a variety of other items. EGS can also monitor the programs running on your server to make sure essential components are working. This includes mvBase, EXEControl Windows's components, email software, virus checking and many others.

EGS also has the ability through to monitor aspects of your server room in addition to monitoring the server. Alerts can be sent based on temperature and humidity in the room. Opening and closing the server room door or the server's rack can be monitored.

In addition to the network monitoring features



mentioned, EGS is also implementing new features within EXEControl to monitor transaction log status, port connections, email status, fax status and mvBase space availability.

Contact EXEControl Global Solutions to discuss how these features can work for you.